

PROGRAM AT A GLANCE

Monday, December 2, 2019

08:30 – 16:30 **Certified Pool Operator Course (B)** – Day 1 (Admission by “B” Badge) Room: 205
Head Instructor: MARTYN KNOWLES, MK Aquatics

Tuesday, December 3, 2019

08:30 – 16:30 **Certified Pool Operator Course (B)** – Day 2 (Admission by “B” Badge) Room: 205
Head Instructor: MARTYN KNOWLES, MK Aquatics

09:00 – 12:00 **Hydraulics Short Course (C)** (Admission by “C” Badge) Room: 201 & 202
Head Instructor: PHIL BACH, Pentair Water Pool and Spa, Cambridge, ON

09:00 – 10:30 **Marketing your Company Online (D)** (Admission by “D” Badge) Room: 207 & 208
Leader: MICHAEL CUELLAR, Zodiac Pool Systems

09:00 – 12:00 **Business Concepts (C)** (Admission by “C” Badge) Room: 206
Head Instructor: DAVID WARREN, Total Tech Pools & Leisure, Oakville, ON

10:30 – 12:00 **Understanding Leak Detection (D) (Admission by “D” Badge)** Room: 207 & 208
Leader: DARREN MERLOB, Leaktronics

13:00 – 16:30 **Pool & Spa Handover (C) (Admission by “C” Badge)** Room: 201 & 202
Head Instructor: PETER BROWN, BonaVista Pools Ltd.

13:00 – 16:30 **Water Chemistry 201 Short Course (C) (Admission by “C” Badge)** Room: 204 & 203
Head Instructor: ROB KAMSTRA, Backyard Brands Inc., Markham, ON

13:00 – 15:00 **Spa Pak Diagnose and Troubleshooting (D) (Admission by “D” Badge)** Room: 207 & 208
Leader: KELLY ROBILLARD AND DIANE BEKIROSKI, Central Spa & Pool Supply

15:00 – 16:30 **Advanced Modern Sanitation; Does It Really Work? (D) (Admission by “D” Badge)** Room: 207 & 208
Leader: STEVE SANTUCCI, Northeast District Sales Representative, CMP

17:00 – 18:30 **Annual General Meeting** (Members of the PHTCC only) Hilton Hotel & Suites - Lakes Room

18:45 – 21:30 **Awards Banquet** Hilton Hotel & Suites - The Great Falls Ballroom

Wednesday, December 4, 2019

09:00 **OFFICIAL OPENING OF EXPO 2019** (Admission by Badge) Exhibition Hall

09:00 – 17:00 **POOL SCHOOL - Demonstration** (Admission by Badge) Exhibition Hall

09:00 - 12:00 **Pool Operation Short Course (C) (Admission by “C” Badge)** Room: 205 & 206
Head Instructor: RODNEY TAYLOR, Sunshine Pool & Mechanical Contractors, Edmonton, AB

09:00-12:00 **Tips, Techniques & Tricks of the Trade Short Course (C) (Admission by “C” Badge)** Room: 207 & 208
Head Instructor: DAVID WARREN, Total Tech Pools & Leisure, Oakville, ON

10:00 – 11:00 **Social Media Marketing for the Pool & Spa Industry (A) (Admission by Badge “A”)** Exhibition Hall
Leader: CRYSTAL LENGUA, UltraLift Cover Lifters, Mississauga, ON

11:00 – 12:00 **Back Yard Automation (A) (Admission by Badge “A”)** Exhibition Hall
Leader: TOM BARRETT, PartsWerx Distribution, Brantford, ON

12:00 – 13:15 Lunch in Expo (Admission by Badge) Exhibition Hall

13:00 – 14:00 **Future of stainless steel in Canadian aquatic industry (A) (Admission by Badge)** Exhibition Hall
Leader: MICHAEL RUSZ, Stainless Steel Pool & Spa

14:00 – 14:30 **HydroBlox- everything you need to know! (A) (Admission by Badge)** Exhibition Hall
Leader: ED GRIESER -HydroBlox Technologies & Fox pool

14:00 – 15:15 **Expert Panel (A)** (Admission by Badge) Exhibition Hall
Moderator: DAVID WARREN, Total Tech Pools & Leisure, Oakville, ON
Panelist: PHIL BACH, Pentair Water Pool and Spa, Cambridge, ON
MELISSA BROWN, Bonavista Pools Ltd. Markham, ON
GARY SCOTT, Zodiac Pool Systems Canada, Inc. Burlington, ON

17:00 Expo closes for the day (reopens December 5)

17:45 – 19:45 **Industry Cocktail Reception** (Admission by Wristband) Dragonfly Nightclub

Thursday, December 5, 2019

09:00 Expo Opens (Admission by Badge) Exhibition Hall

09:00 – 10:15 Breakfast in Expo (Admission by Badge) Exhibition Hall

09:00 – 13:00 **POOL SCHOOL - Demonstration** (Admission by Badge) Exhibition Hall

09:30 - 10:30 **Virtual healthcare is healthcare anytime, anywhere! (A)** Exhibition Hall
Leader: Richard Sist, Managing Partner, OracleRMS

10:30 – 12:00 **Automation Technologies for Commercial and Residential Pools: Gimmick or Revolution? (A)** Exhibition Hall
(Admission by Badge)
Co-Leader: DUSTIN DENIS, Hayward Canada, Oakville, ON
Co-Leader:

13:00 Expo Closes

* Events and rooms subject to change without notice

** The letter following each title denotes applicable registration package